

Please follow these easy steps to sign up (free sign up):

1. Go to our website: bordermaildepot.com
2. On the left hand side of the front page click on:
"Need a U.S. Ship to address?"
3. You'll see Step 1 + Step 2 "DOWNLOAD KINEK SIGN UP GUIDE"
4. Print this guide and follow the steps to sign up. In the process of choosing your Kinek point you will get stalled at a window due to a present technical problem. At this point or if have already come to this point follow the following instructions so that we can complete your address manually.

STEP 1

You have to first try signing up as per the Kinek sign up guide, so you probably already have done that. If not please do it and you will be stalled midway.

STEP 2

Please send the following info to:

info@bordermaildepot.com

In the subject line of the email write your name and the word "stalled"

In the email write in large text bold (like this) in the email

- 1. Your name**
- 2. Your email**
- 3. Your address in Quebec**
- 4. Your phone #**

STEP 3

I'll get back to you within a couple of hours on the same work day or early the next work day with your Kinek mailbox # and ship to address.

Once you have this address you can use it for all your U.S. orders

When your package arrives you'll receive a notification email from KINEK saying this package of this approximate weight was delivered by this courier with this tracking # on this date. Once you receive notification you can come to pick up your package(s) or inquire about our daily forwarding service with Green City Courier to Montreal.

Packages under 30 lbs = \$5.00 USD. 31 - 60 lbs =\$10.00 61 lbs-100 lbs = \$15.00 Over 100 lbs = \$20.00. We keep all packages for 1 year. After the first 60 days, package fees double. Pallets range from \$42.00 - \$62. After the first 5 days, pallet storage is \$5.00 /day.

